

IC 10-17-2-4 (f)



April 28, 2021

IC 10-17-2-4 (f)

Where we were...

IC 10-17-2-4 (f)



Purpose



A tracking system would create 3 benefits to the veteran's privacy and security:

1. The requester would be identified on record.
2. The issuing county would be identified on record.
3. The issuing county recorder staff would confirm verification of the requester's eligibility and identity.



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Where we were...



CREATE A TRACKING SYSTEM
FOR THE ISSUANCE OF
VETERAN'S
DD 214



IC 10-17-2-4(f)

IC 10-17-2-4
SECTION (F)
ADDEDE 2019



(f) "The department shall develop a process concerning the release of discharge records by county recorders to eligible persons. The process described under this subsection shall be implemented not later than December 30, 2020."

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Where we were...

The *department* referred to in this section:

INDIANA DEPARTMENT OF
VETERANS AFFAIRS



IDVA Chief Counsel &
IDVA Outreach Director
created a partnership with
the Indiana Co. Recorder's
Assoc. (ICRA) leadership.



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Where we were...



The IDVA team met regularly with the ICRA. IDVA provided full background and gathered feedback, helping IDVA create a system that was effective and easy to use.

**AN EMAIL
SYSTEM WAS
ENVISIONED TO
MEET GOAL**



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Where we were...

The IDVA worked with the Indiana Office of Technology to create a simple 2-click for the community to use.

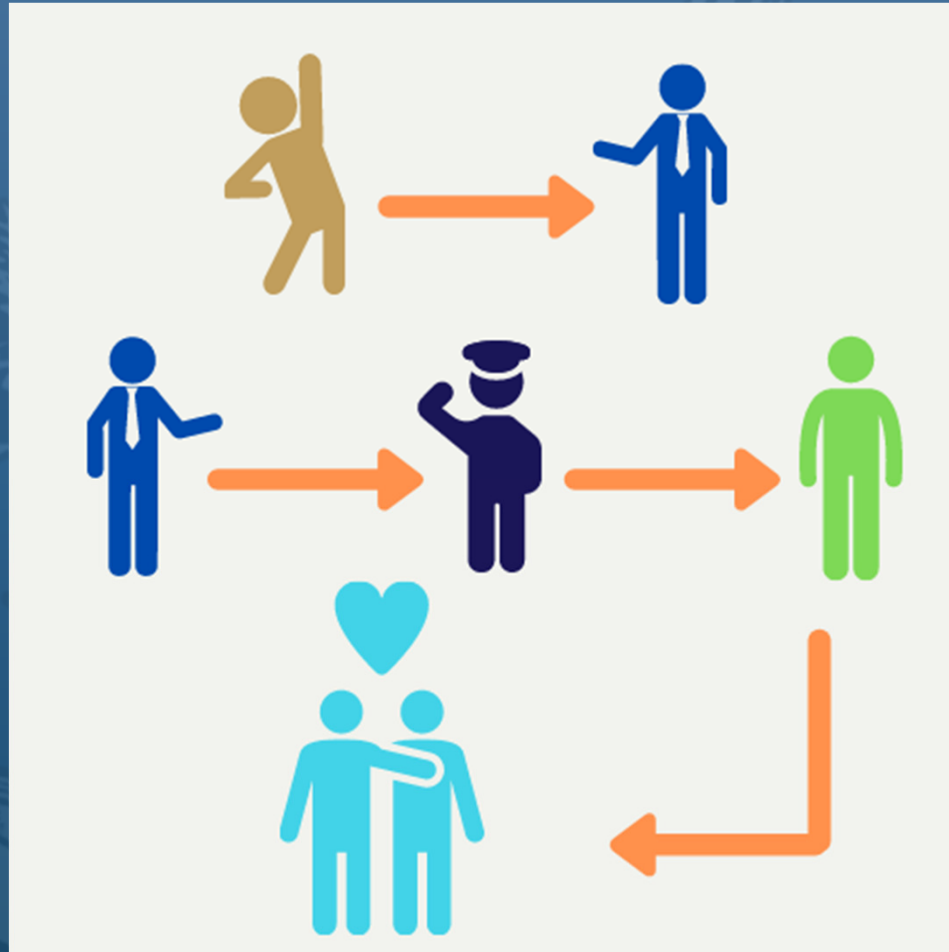


The IDVA Conducted (2) training session with the (92) County Recorder's Offices on use of the new system. IDVA also conducted a statewide training with the Indiana Funeral Director's Assoc. to ensure all frequent users were up to speed!



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Where we were...



IC 10-17-2-4 (f)

Where we are now...

- Applications Filed To Date (04/27/2021): **587**
- Most Common Glitch: **County email security block!**



QUESTIONS?



INDIANA DEPARTMENT of VETERANS AFFAIRS

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